

Terms and Conditions 2023:

All vehicles are the property of Senna Alquiler S.L. (Autos Senna Ibiza). There is 1 category of vehicle: Jeep Wranglers. One rental day for our vehicles is equivalent to 24 hours. Prices apply per day inclusive of 21% tax, fully comprehensive insurance with an excess of €3,500, unlimited kilometres, Full to Full fuel policy and, for ASI members, transfers. The excess can be reduced (to €750) for €15 per day. The excess is exclusive of VAT. The party hiring the vehicle will receive it with a full tank of fuel. In turn, the party hiring the vehicle must return it at the end of the rental agreement with a full tank of fuel (unless otherwise indicated in the rental contract). If the vehicle is not returned with a full tank, the rental company will charge the party hiring the vehicle the costs of filling the tank plus a €35 service fee. The fuel type is indicated in the rental contract and in the vehicle. The vehicle fleet of Autos Senna Ibiza consists of the same type of Jeep only. You may request a specific Jeep, and we may be able to fulfil your request in exceptional cases, but unfortunately we cannot guarantee this. Sub-letting of the vehicle is strictly prohibited.

We provide transfers, where applicable, from the airport, port or accommodation, for both the outward and return journey. We offer this transfer service between 08.30 am and 23.00 pm. Outside of these times, we recommend taking a taxi (at your own expense). Child car seats for all ages are available on request. Every vehicle is fitted with air conditioning and a navigation system. Smoking is not permitted in the vehicles.

The party renting the vehicle must bring with them a valid passport/identification card, valid driving licence and credit card (VISA or Eurocard/Mastercard) in their name (note: we do not accept American Express). Any additional drivers only need to present a valid driving licence. The minimum age for renting a Jeep from Autos Senna on the island of Ibiza is 25 years and the driver must have held their license and have had active driving experience for at least 2 years.

In the event of any accident, theft, fire or other damage, the party hiring the vehicle must notify the police immediately. This also applies if the accident is the driver's fault and with no third-party involvement. The party renting the vehicle must take all necessary and useful measures for ensuring the incident can be clarified. This includes in particular: answering the rental company's questions about the circumstances of the incident truthfully and completely, not leaving the site of the incident until the required facts, in particular the important facts for the rental company to assess the incident, have been established, and not preventing the rental company from establishing these facts.

Damage to the drive system (including brakes, tyres and wheels), windows, pure breakages, as well as any additional costs (tow truck, etc.) incurred as a result of using the vehicle outside the normal road network are not deemed accident damage and the costs must therefore be borne by party hiring the vehicle. **Under no circumstances** are the following covered: damage to the underside of the vehicle, loss, theft or breakage of keys, damage as a result of smoking and/or fire in the vehicle, damage to locks, windows etc. as a result of break-ins or theft, or items stolen from the vehicle. We strongly advise never leaving anything in the vehicle, in order to prevent theft and possible damage to windows or locks, etc.

Autos Senna does not charge a deposit to your credit card but your credit card details are held by us in case the following should occur. The vehicles must be driven as per the rental contract. Otherwise the party hiring the vehicle is responsible at all times for any costs incurred, including any replacement of the entire vehicle (total loss). Also in the event of negligence or damage cause by driving under the influence, the party hiring the vehicle is responsible at all times for any costs incurred, including any replacement of the entire vehicle (total loss). In the event of any criminal use of a vehicle, all forms of insurance become void. In this case, the party renting the vehicle is fully responsible for the consequences.

The party hiring the vehicle is liable for any fines issued. The party renting the vehicle may pay the fine his or herself (at any bank within the region of the fine) or we will pay the fine for you plus a €35 administration fee. Some general rules apply in Spain stipulating that the driver of a vehicle must have control over the vehicle at all times, must have full freedom of movement and a free field of vision, and must pay constant attention when driving. Based on these rules, drivers may be fined if, when driving, they use their phone, drink or eat something, smoke a cigarette, apply make-up, get something from the glove box, are barefoot, wearing flip-flops or wearing swimwear only. Naturally, fines are also issued for driving over the speed limits. There are various fixed speed cameras on the island.

Cancel at any time by emailing info@autossennaibiza.com. No costs will be charged provided that you cancel a minimum of 72 hours before the day of arrival. If you do not give a minimum of 72 hours' notice, you will be charged the costs of one rental day as penalty. Exception: in the months of June, July, August and September the following applies: You may cancel free of charge up to 30 days before arrival. If you cancel 30 to 15 days before arrival, you will be charged 10% of the total cost. If you cancel less than 15 days before arrival, you will be charged 25% of the total reservation cost, and at least the applicable rate for one rental day. If you would like to return the car earlier than expected, please notify our transport planning department, giving 24 hours' notice. You will not however be reimbursed for the remaining rental period.

Vehicles must under no circumstances leave the island (e.g. travel to Formentera, Mallorca, Denia, Valencia, Barcelona, etc.)